

**citizens
advice**

**East
Berkshire**

Application Pack



**Free, confidential advice.
For everyone.**

We are Citizens Advice

Thank you for your interest in Citizens Advice East Berkshire. Let us tell you more about us!



Advisers

We provide free, confidential and independent advice to help people overcome their problems.



Advocates

We are a voice for our clients and consumers on the issues that matter to them. We are the people's champion.



Campaigners

We value diversity, champion equality and challenge discrimination and harassment.



We are for everyone

We can all face problems that seem complicated or intimidating. At Citizens Advice, we believe no one should have to face these problems without good quality advice. People rely on us because we're independent and totally impartial.

Serving the communities of East Berkshire

Citizens Advice East Berkshire is a local charity offering advice services to people living or working in:

- Bracknell Forest
- Windsor and Maidenhead
- Slough

We are an independent charity, backed by the national Citizens Advice network. We are not government employees, part of the council, the DWP or solicitors.

Service Delivery



Phone



Drop-In



Outreach



Whoever you are,
whatever your issue.

Our impact last year

5,998

people helped

30,996

problems solved

£2.5m

in compensation

"Thank you from the bottom of my heart for all the help you have given me. I have truly felt heard and cared about."

Client feedback



Top issues that we help with



Housing



Debt & money



Benefits & tax credits



Family



Work



Legal

"CAEB helped me when I was desperate, confused and worried. Thank you CA for always being here for me"

Client feedback



Is Citizens Advice East Berkshire for you?



At Citizens Advice we have been solving life's problems for 85 years. With the cost-of-living crisis hitting hard, we are experiencing more demand than ever from people who can't afford to cover essential costs – like food, energy and housing. Our team of workers and volunteers are at the heart of what we do, helping people access the support they need to move forward.

We have a diverse workforce and value all levels experience. We're an inclusive and welcoming organisation, offering a friendly environment where you can make a real difference to people's lives.

Why work with Citizens Advice?



Supportive environment

Comprehensive training, flexible hours and hybrid working opportunities available.



Help your community

Make an appreciated contribution to the work that we do and positively impact people's lives.



Perks and benefits

Access to Employment Assistance Program and MyRewards employee discount scheme.

Join our team

For more information and to find out about current opportunities please email recruitment@caeb.org.uk

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